

Our Good Neighbor Policy

We Are Committed To:

1.



Open Communication

2.



Environmental Excellence

3.



Responsible Spring Water
Resource Management

4.



Water Resource Relations

5.



Sustainable Land Use

6.



Traffic Mitigation

7.



Exemplary Employee
Practices

8.



Water Education

9.



Emergency Relief

10.



Giving Back



Our Good Neighbor Policy

We at Nestlé Waters North America Inc. are committed to respecting the communities and environment in which we operate through:

- 1. *Open Communication*** – To be responsive to local regulators, public officials and neighbors, addressing questions, issues and opportunities.
- 2. *Environmental Excellence*** – To comply with all federal, state and local regulations and meet stringent internal standards for environmentally sound business practices.
- 3. *Responsible Spring Water Resource Management*** – To ensure safe spring water collection by utilizing long-term monitoring at our sources and within the surrounding environment, and to manage our use for sustainability.
- 4. *Water Resource Relations*** – To try to alleviate any concerns of neighboring landowners that our operations are negatively affecting their water supply. If our operations are shown to have a negative impact, the company will take action to try to remedy the situation.
- 5. *Sustainable Land Use*** – To ensure good environmental land practices and support preservation of open spaces.
- 6. *Traffic Mitigation*** – To study traffic flows and try to develop low impact routes.
- 7. *Exemplary Employment Practices*** – To set a high standard for employment practices in the industry and community.
- 8. *Water Education*** – To support national and local water education programs.
- 9. *Emergency Relief*** – To provide emergency and disaster relief when a community's water supply is interrupted.
- 10. *Giving Back*** – To make a positive contribution in each community where we operate.